

Granite County Hospital District

Board of Directors

Meeting Minutes-Draft

August 25, 2022

Present:

- Jim Waldbillig (Board Chair)
- Chad Green
- Kristi Mainwairing
- John Barbara

A quorum of the Board was present.

The meeting was called to order by Jim Waldbillig on August 25, 2022. The meeting was held in the Granite County Medical Center Conference Facility in Philipsburg, MT. The audience was reminded that the meeting is being recorded.

Minutes for July 28, 2022 were read. Motion to approve by Chad Green, seconded by Kristi. All approved. Minutes from August 10, 2022 executive meeting were read. Motion to approve by Kristi, seconded by Chad. All approved.

Standing Items

Administrator's Report:

Interim CEO, Chad Green reports the facility applied for the Bivalent Vaccine. An allotment of 250 vaccines was approved and will be delivered in the near future. Visitation has resumed at the facility, screening for covid symptoms will be completed at the door prior to visitation. Eddie Amberg is attending a meeting to discuss the possibility of participating in POND benchmarking for RHCs. The facility is looking into Electronic Medication cabinets, they would interface into Athena and provide safer handling and tracking of Medications. A tour of another facility similar to GCMC has been scheduled, the hope is to get policies and procedures to improve healthcare in Granite County.

Medical Staff Report:

Dr. Reiter provided a medical staff report. He expressed his sympathy to the facility and thanks the staff and board for doing their best. Dr. Reiter provided a review of his job description of Medical Director and his objectives. He expressed concern that Eddie Amberg's position was never presented to the hospital staff by the previous administration. States scheduling remains

poor in the clinic and adds that Utilization Review meetings are held twice a week, with no nursing staff or medical staff present.

Richard Zapal asked a question regarding care of a family member. Dr. Reiter declined to answer at this time.

Chad Green explained to Dr. Reiter there are a lot of opportunities for communication and education and that Medical Staff concerns are a priority.

Financial Report:

Brenda Peyton, JCCS accountant presented the financial report. (Please refer to the posted report for details.) July is the first month of the new fiscal year, the utilization targets and budget have been updated. July was a slower month.

Committee Reports:

Finance Committee-John Barbara

The Board thanked the billing department, the AR is the way they like to see it.

Policy Committee-Kristi Mainwaring

Policy was changed on Drug Handling per requirement from the DPHHS Surveyor.

Quality and Safety Committee-Chad Green

Working with the Director of Nursing on education to invest in our employees. Goal is to make GCMC stronger and safer.

Facilities-Matt LaTray

No report.

Technology- John Barbara

No Report

Professional Affairs-Jim Waldbillig

No report.

Marketing-Kristi Mainwaring

Discussion started about the need for marketing for the mill levy. Marketing to begin after Labor Day. Push for support from the community.

Recruitment & Retention-Kristi Mainwaring

No report.

Foundation reporting

No Report.

Old Business

Election of Officers for the Board. Chad withdrew the previous motion from July. Jim Waldbillig nominated John Barbara. Kristi seconded the motion, all approved.

Scott discussed a new design on the housing project, but the board hasn't received anything recently. John has spoken to contractors in town, and hopes that Matt, Jim and John can speak with other local contractors in town for further discussion on the housing options.

New Business

Introduction of Timothy Rock, DON. Tim gave his introduction including his background of being in Healthcare for 20 years including 12 years in the Military. He has a passion for healthcare and thanks the board and community for the opportunity to serve.

Open Comment-

A patients' family member provided comments regarding the history of her husband coming to GCMC. Discussed the concern that her husband got sick on 8/13 and nobody called her. On 8/17 she came to visit her husband. She was upset nobody gave her an update on what was going on. On 8/18 she had a voicemail from Kristen "I need to have you call right away, it's about *****." Family member said she tried for 3 hours calling the facility and is sick of the phone system, nobody answered. She had a horrible feeling and drove to GCMC. She said the CAN told her they were told not to answer the phone. "This is not the happy place; I'm going to move him. The care is sucking. I want to know why this whole thing happened. Nothing has been told to the people or the families." Chad responded that he can't tell them publically outside of the fact that federal and state agencies are performing investigations related to the issues. Tim said "There is an opportunity to build a report, my door is open to you. I'll do my best to do what you need." He asked if they could meet to implement and update the care plan. She expressed concern that she doesn't know anyone when she goes to the facility.

Krystal Robbins commented on her new job as a travel CNA, saying that doing travelling she feels like a newbie. "It's scary, I just started this."

Shirley O'Loughlin stated that the residents are clean and dressed. And referred to the staff saying it's "absolutely wonderful what they are doing. I worked 20 years and came back. They are doing a good job."

Karla Tecca comments that she sees changes in the facility that she is pleased with. Her father has been on the couch watching TV and being with other people. She worried that he was not being interacted with, and that was confirmed. "I think the travelers have taken the interest and Tim has met with our family. I've watched him and there was a change in him and the other residents while I was there. I think we're on the right path."

Richard-my mom in facility for 2 months. I asked when all this happened I asked my mother if she was abused she said no, she never saw any other abuse either. I started digging. Someone cancelled my mother's pain medication. It was cancelled twice and nobody called me. 6/28 by reiter 6/30 Eddie re ordered meds. 7/13 Cancelled again according to computer records it was cancelled by Rhiannon. I was not told about this. My mother suffered for over a month, that makes me very unhappy. From what I can see, I've talked to Mr. rock twice. I filed a report with the state. Mr. Rock told me about the family process. If my mother has a grievance she can file one right away and it will be dealt with in 72 hours. What bothers me is /Yolonda stated to him and 2 other nurses that his mother was addicted to norco. Does she have the qualifications to make that statement? Chad will follow up with Dr. Reiter and will discuss with the family. Richard said "My mother is getting good care, She's happy now." Dr. Reiter explained he cannot discuss medical issues in a public forum.

Chad explained, we are not short staffed, we just have travelers in place. There are past employees looking to come back.

Selena Svaleson, dietary worker said "These patients are loved, they know it."

Carl Sundstrom explained his concern is quality care. He said his quality of care was superb by the staff that is not there now. He expressed concern that rumors will kill a lot of stuff. When this is solved, the community needs a response. John said the board will provide a statement when it is appropriate. Carl states, "I hope the care continues."

Motion to adjourn by Jim Waldbillig, seconded by Kristi. Meeting Adjourned.